

European Union Grants Advisor SOS PC Assistance (France)



Training and recruitment package helps
French IT services enterprise offer better
support to small business

"The EUGA programme has helped us to grow and meet the need for our services. We're also improving our internal business processes with the new knowledge we're gaining of enterprise resource planning (ERP) technology. Put together, this is a win-win situation for us."

Sylvain Fievet, General Manager, SOS PC Assistance

Situation

SOS PC Assistance wanted to offer placements within its organisation to unemployed people with the skills to help the company grow. It also needed to improve the skills of its existing nationwide network of IT experts so that they can offer more services to customers.

Solution

SOS PC Assistance successfully applied to the European Union Grants Advisor (EUGA) programme. EUGA helped SOS PC Assistance receive €41,000 of EU grant support for the recruitment of three previously out-of-work IT specialists and a comprehensive training package.

Benefits

- Jobs for unemployed people and training for IT professionals already in work.
- The grant has helped SOS expand their IT support business throughout France.
- Assistance for SMEs, which drives increased growth in local economies.

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